

Mr. Mike Church,

We would like to take this opportunity to express how happy and satisfied we are with our new spa. We especially would like to thank Frank and Tom for their professionalism before, during and after the installation of our spa. We talked about installing a spa about 2 years ago and contacted Cody Pools; at that time we had met with Frank and other pool companies but decided we were not ready to make the expense.

In April of 2009 we decided to ask for new bids, while we were talking to other pool companies and somewhat satisfied with the bid amounts, we were hesitant to sign a contract. I remembered that Frank had been professional and honest during our first meeting and decided to call him for another quote.

I made contact with Frank and he immediately made arrangements to meet with us at our home. We went over the specs of what we wanted and told him what our budget was. Although his quote was over the amount we wanted to spend, we signed a contract that evening. Frank made us feel that the quality of work, equipment and service was worth us spending a little more money.

At the beginning of our installation we met Tom; he was very professional and very knowledgeable. We got the impression that Tom takes pride in doing his job. Tom answered all our questions and explained the process in detail. Tom also left his contact information in case we had any other questions. After the completion of each phase Tom made sure we were aware of what was going on and discussed any concerns.

After the completion of our spa, my husband was still having a little trouble understanding the chemical process of the spa, my husband was still calling Tom and Tom was still willing to help. It's nice to know that even after the job is completed your staff will still answer their phone.

Frank and Tom are great assets to Cody Pools, they are knowledgeable, professional and they take pride in the work they do. I would definitely recommend Cody Pools to anyone looking for good quality work and great people to work with.

Thank you Frank and Tom for a job well done!

Bobby and Veronica Gideon
Leander, Texas